

# Introduction to ELK stack

- 巨量資料處理、搜尋、及分析工具介紹-

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#### Topics

- Why big data tool for network traffic and log analysis
- What is ELK stack, and why choose it
- ELK stack intro
- ELK use cases
- Implementation of ELK on network & account anomaly detection

#### Network operation and security management issues

- Lots of users
  - Faculty & staff & students  $\rightarrow$  more than 40000 users on campus
- Lots of systems
  - Routers, firewalls, servers....
- Lots of logs
  - Netflow, syslogs, access logs, service logs, audit logs....
- Nobody cares until something go wrong....

#### Logs & events analysis for network managements

- Logs & events collection from multiple sources
- Accept and parse different log formats
- Large amount, and various formats of data
- Scalable architecture
- Expert knowledge requirement

#### How we "traditional" system managers treat logs

- Set up one or more log servers for receiving logs from servers/routers/appliances
- Unix commands -- grep + awk + sed + sort + uniq + perl + shell script ....
- Cronjobs executed periodically
  - compute stats and send out report/alert
  - detect possible abnormal behavior and react accordingly
- Plain text reports or stats trends webpage

#### Amount of data....

- Router
  - Netflow 43GB daily
- Wifi
  - NAT log 4.8TB daily
  - Auth log
- WAF/Firewall
- Server access logs & events

- Mail server log ~18GBdaily
  - POP3 avg. 7GB daily
  - SMTP avg. 1.75GB daily
  - Exchange avg. 140MB daily
  - OWA avg. 8.4GB daily
  - MessageTrackingLog avg. 100MB daily

# What is ELK, and why choose it



# Why ELK?

- Rapid on-premise (or cloud) installation and easy to deploy
- Scales vertically and horizontally
- Easy and various APIs to use
  - Ease of writing queries, a lot easier then writing a MapReduce job
- Availability of libraries for most programming/scripting languages
  - Elastic offers a host of language clients for Elasticsearch, including Ruby, Python, PHP, Perl, .NET, Java, and Javascript, and more
- Tools availability
- It's free (open source), and it's quick



Elasticsearch Instantly Search & Analyze



Logstash is a log pipeline tool that accepts inputs from various sources, executes different transformations, and exports the data to various targets **Elasticsearch** is a NoSQL database that is based on the Lucene search engine

➔ indexes and stores the information

Kibana is a visualization layer that works on top of Elasticsearch

→ presents the data in visualizations that provide actionable insights

➔ collects and parses logs

#### The Elastic Stack



# ELK modules

#### Open Source —

- ElasticSearch
- Logstash
- Kibana
- Beats
  - data shippers collect, parse & ship

#### Extension plugins —

- Alerting (Watcher)
  - Proactively monitoring and alerting based on elasticsearch queries or conditions
- Security (Shield)
  - Protect and provide security to elastic stack
- Monitoring (Marvel)
  - Monitor and diagnose health and performance of elastics cluster
- Graph
  - discover and explore the relationships live in data by adding relevance to your exploration

# Connect Speedy Search with Big Data Analytics – Elasticsearch for Apache Hadoop



#### ES-Hadoop -- a two-way connector

Read and write data to ES and query it in real time

### let's look into ELK stack

#### The ELK stack



# Elasticsearch-Logstash-Kibana

#### Logstash

- Managing events and logs
- Collect data
- Parse data
- Enrich data
- Store data
- Open Source: Apache License 2.0



#### Logstash architecture



parse, enrich, tag, drop

```
input {
  file {
    path => "/tmp/access_log"
    start_position => "beginning"
  }
}
```

#### How logstash works

```
filter {
    grok {
        match => { "message" => "%{COMBINEDAPACHELOG}"}
    }
}
```

```
output {
elasticsearch {
}
}
```

#### Logstash Input plugins

- Stdin Reads events from standard input
- File Streams events from files (similar to "tail -0F")
- Syslog Reads syslog messages as events
- Eventlog Pulls events from the Windows Event Log
- Imap read mail from an IMAP server
- Rss captures the output of command line tools as an event
- Snmptrap creates events based on SNMP trap messages
- Twitter Reads events from the Twitter Streaming API
- Irc reads events from an IRC server

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- Exec Captures the output of a shell command as an event
- Elasticsearch Reads query results from an Elasticsearch cluster

#### Logstash Filter plugins

- grok parses unstructured event data into fields
- Mutate performs mutations on fields
- Geoip adds geographical information about an IP address
- Date parse dates from fields to use as the Logstash timestamp for an event
- Cidr checks IP addresses against a list of network blocks
- Drop drops all events

#### Logstash Output plugins

- Stdout prints events to the standard output
- Csv write events to disk in a delimited format
- Email sends email to a specified address when output is received
- Elasticsearch stores logs in Elasticsearch
- Exec runs a command for a matching event
- File writes events to files on disk
- mongoDB writes events to MongoDB
- Redmine creates tickets using the Redmine API

Dec 23 14:30:01 louis CRON[619]: (www-data) CMD (php /usr/share/cacti/site/poller.php
>/dev/null 2>/var/log/cacti/poller-error.log)

```
filter {
  if [type] == "syslog" {
    grok {
       match => { "message" => "%{SYSLOGTIMESTAMP:syslog_timestamp}
%{SYSLOGHOST:syslog_hostname} %{DATA:syslog_program}(?:\[%{POSINT:syslog_pid}\])?:
%{GREEDYDATA:syslog message}" }
       add_field => [ "received_at", "%{@timestamp}" ]
       add field => [ "received from", "%{host}" ]
    date {
      match => [ "syslog timestamp", "MMM d HH:mm:ss", "MMM dd HH:mm:ss" ]
```

```
"message" => "Dec 23 14:30:01 louis CRON[619]: (www-data) CMD (php
/usr/share/cacti/site/poller.php >/dev/null 2>/var/log/cacti/poller-error.log)",
       "@timestamp" => "2013-12-23T22:30:01.000Z",
       "@version" => "1",
       "type" => "syslog",
       "host" => "0:0:0:0:0:0:0:1:52617",
       "syslog timestamp" => "Dec 23 14:30:01",
       "syslog_hostname" => "louis",
       "syslog_program" => "CRON",
       "syslog pid" => "619",
       "syslog_message" => "(www-data) CMD (php /usr/share/cacti/site/poller.php
>/dev/null 2>/var/log/cacti/poller-error.log)",
       "received_at" => "2013-12-23 22:49:22 UTC",
       "received_from" => "0:0:0:0:0:0:0:1:52617",
       "syslog severity code" => 5,
       "syslog_facility_code" => 1,
       "syslog facility" => "user-level",
       "syslog_severity" => "notice"
```

### Example: Web server log files



# Example: Web server log files

```
"geoip" => {
                 "ip" => "83.149.9.216",
      "country code2" => "RU",
      "country code3" => "RUS",
       "country name" => "Russian Federation",
                                                         geoip
     "continent code" => "EU",
        "region name" => "48",
          "city name" => "Moscow",
           "latitude" => 55.75219999999999,
          "longitude" => 37.6156,
           "timezone" => "Europe/Moscow",
    "real region name" => "Moscow City",
           "location" => [
       [0] 37.6156,
       [1] 55.75219999999999
},
  "useragent" => {
       "name" => "Chrome",
        "os" => "Mac OS X 10.9.1",
    "os name" => "Mac OS X",
                                                   useragent
   "os major" => "10",
    "os minor" => "9",
     "device" => "Other",
      "major" => "32",
      "minor" => "0",
      "patch" => "1700"
```

| <b>O</b> logs | tash/grok-patterns a X   | X   | 3        |              |
|---------------|--|-----|----------|--------------|
| - →           | C 🕒 GitHub, Inc. [US] https://github.com/elastic/logstash/blob/v1.4.2/patterns/grok-patterns 👷 🖏 🔊 🖉   | . : |          |              |
| 1             | USERNAME [a-zA-Z0-9]+  |     |          |              |
| 2             | USER %{USERNAME}   |     |          |              |
| 3             | INT (?:[+-]?(?:[0-9]+))  |     |          |              |
| 4             | BASE10NUM (? [0-9.+-])(? [+-]?(?:(?:[0-9]+(?:\.[0-9]+)?) (?:\.[0-9]+)))  |     |          |              |
| 5             | NUMBER (?:%{BASE10NUM})  |     |          |              |
| 6             | BASE16NUM (? [0-9A-Fa-f])(?:[+-]?(?:0x)?(?:[0-9A-Fa-f]+))</td <td></td> <td></td> <td></td>  |     |          |              |
| 7             | BASE16FLOAT \b(? [0-9A-Fa-f])(?:[+-]?(?:0x)?(?:(?:[0-9A-Fa-f]+(?:\.[0-9A-Fa-f]*)?) (?:\.[0-9A-Fa-f]+)))\b</td <td></td> <td></td> <td></td>                                  |     |          |              |
| 8             |  |     |          |              |
| 9             | POSINT \b(?:[1-9][0-9]*)\b   |     |          |              |
| 10            | NONNEGINT \b(?:[0-9]+)\b   |     |          |              |
| 11            | https://github.com/elastic/logstash/blob/v1.4.2/pat  | -+0 | rn       | s/grok_patte |
| 12            | NOTSPACE \S+   |     |          | s/giok-patte |
| 13            | SPACE \s*  |     |          |              |
| 14            | DATA .*?   |     |          |              |
| 15            | GREEDYDATA .*  |     |          |              |
| 16            | QUOTEDSTRING (?>(? \\)(? "(?>\\. [^\\"]+)+" "" (?>'(?>\\. [^\\']+)+') '' (?>`(?>\\. [^\\`]+)+`) ``))   |     |          |              |
| 17            | UUID [A-Fa-f0-9]{8}-(?:[A-Fa-f0-9]{4}-){3}[A-Fa-f0-9]{12}  |     |          |              |
| 18            |  |     |          |              |
| 19            | # Networking   |     |          |              |
| 20            | MAC (?:%{CISCOMAC} %{WINDOWSMAC})  |     |          |              |
| 21            | CISCOMAC (?:(?:[A-Fa-f0-9]{4}\.){2}[A-Fa-f0-9]{4})   |     |          |              |
| 22            | WINDOWSMAC (?:(?:[A-Fa-f0-9]{2}-){5}[A-Fa-f0-9]{2})  |     |          |              |
| 23            | COMMONMAC (?:(?:[A-Fa-f0-9]{2}:){5}[A-Fa-f0-9]{2})   |     |          |              |
| 24            | IPV6 ((([0-9A-Fa-f]{1,4}:){7}([0-9A-Fa-f]{1,4} :)) (([0-9A-Fa-f]{1,4}:){6}(:[0-9A-Fa-f]{1,4} ((25[0-5] 2[0-4]\d 1\d\d [1-9]?\d)(\.(25[0-5]                                   | 1   |          |              |
| 25            | IPV4 (? [0-9])(?:(?:25[0-5] 2[0-4][0-9] [0-1]?[0-9]{1,2})[.](?:25[0-5] 2[0-4][0-9] [0-1]?[0-9]{1,2})[.](?:25[0-5] 2[0-4][0-9] [0-1]?[0-9]</td <td>(</td> <td></td> <td></td> | (   |          |              |
| 26            | IP (?:%{IPV6} %{IPV4})   |     |          |              |
| 27            | HOSTNAME \b(?:[0-9A-Za-z][0-9A-Za-z-]{0,62})(?:\.(?:[0-9A-Za-z][0-9A-Za-z-]{0,62}))*(\.? \b)   |     |          |              |
| 28            | HOST %{HOSTNAME}   |     |          |              |
| 29            | <pre>IPORHOST (?:%{HOSTNAME} %{IP})</pre>  |     |          |              |
| 30            | HOSTPORT %{IPORHOST}:%{POSINT}   |     |          |              |
| 31            |  |     |          |              |
| 32            | # paths  |     |          |              |
| 33            | PATH (?:%{UNIXPATH} %{WINPATH})  |     |          | 27           |
| 34            | UNIXPATH (?>/(?>[\w_%!\$@:.,-]+ \\.)*)+  |     | <b>_</b> |              |
|               |  |     |          |              |

We have analy analy rolar as

#### Deploying and scaling Logstash





#### Deploying and scaling Logstash

Using log shipper to minimize the resource demands on Logstash





Scaling to a Larger Elasticsearch Cluster

#### Deploying and scaling Logstash

Managing Throughput Spikes with Message Queuing



#### Multiple Connections for Logstash High Availability



# Elasticsearch-Logstash-Kibana

# ElasticSearch

#### Schema-flexible



- Built on top <u>Apache Lucene™</u>, a full-text search-engine library
- A Schema-free, REST & JSON based distributed search engine with real-time analytics
- Capable of scaling to hundreds of servers and petabytes of structured and unstructured data
- Open Source: Apache License 2.0

Real scalability comes from horizontal scale

- Wikipedia uses Elasticsearch to provide full-text search with highlighted search snippets, and search-as-you-type and did-youmean suggestions
- The Guardian uses Elasticsearch to combine visitor logs with social-network data to provide real-time feedback to its editors about the public's response to new articles
- Stack Overflow combines full-text search with geolocation queries and uses *more-like-this* to find related questions and answers
- GitHub uses Elasticsearch to query 130 billion lines of code

#### Elasticsearch vs. Relational DB

| ElasticSearch                                 | Relational DB |  |  |
|---|---------------|--|--|
| Index   | Database      |  |  |
| Type Shards are how                           | Table         |  |  |
| Elasticsearch distributes<br>data around your | Row           |  |  |
| Field cluster                                 | Column        |  |  |
| Shard   | Partition     |  |  |
| Mapping                                       | Schema        |  |  |
| - (everything is indexed)                     | Index         |  |  |
| Query DSL (domain specific language)          | SQL           |  |  |

#### What is a shard

- a shard is a single instance of Lucene, and is a complete search engine in its own right
- Documents are stored and indexed in shards → shards are allocated to nodes in your cluster
- As your cluster grows or shrinks, Elasticsearch will automatically migrate shards between nodes so that the cluster remains balanced
- A shard can be either a *primary* shard or a *replica* shard
  - Each document in your index belongs to a single primary shard
  - A replica shard is just a copy of a primary shard

#### ElasticSearch clustering – single node cluster



| ~      | NODE | NODE 1 - * MASTER |    |  |  |  |  |
|--------|------|-------------------|----|--|--|--|--|
| CLUSTE | РО   | P1                | P2 |  |  |  |  |
|        |      |                   |    |  |  |  |  |

- Every cluster has **I master node**
- I Cluster can have any number of indexes
### ElasticSearch clustering – adding a second node



>A cluster consists of one or more nodes with the same cluster.name

- All primary and replica shards are allocated
- Each index has one primary (P) and one replica (R) shard
- Clients talk to any node in the cluster

### ElasticSearch clustering – adding a third node



- More primary shards:
  - faster indexing
  - more scale

- More replicas:
  - faster searching
  - more failover

## Creating, Indexing, and Deleting a document



- 1. The client sends a create, index, or delete request to Node 1
- 2. The node uses the document's \_id to determine that the document belongs to shard 0. It forwards the request to Node 3, where the primary copy of shard 0 is currently allocated
- 3. Node 3 executes the request on the primary shard. If it is successful, it forwards the request in parallel to the replica shards on Node 1 and Node 2. Once all of the replica shards report success, Node 3 reports success to the coordinating node, which reports success to the client.

# Retrieving a Document



For read requests, the coordinating node will choose a different shard copy on every request in order to balance the load

- I. The client sends a get request to node I
- The node uses the document's \_id to determine that the document belongs to shard
   Copies of shard 0 exist on all three nodes. On this occasion, it forwards the request to node 2.
- 3. Node 2 returns the document to node 1, which returns the document to the client.

### Partial update to a document



When a primary shard forwards changes to its replica shards, it doesn't forward the update request. Instead it forwards the new version of the full document.

## Multidocument Patterns



the coordinating node knows in which

shard each document lives.

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# Talking to Elasticsearch

HTTP method or verb: GET, POST, PUT, HEAD, or DELETE

- RESTful API with JSON over HTTP
  - Over port 9200

Elasticsearch clients

• Access via web client, or command line by curl command

curl -X<VERB> '<PROTOCOL>://<HOST>:<PORT>/<PATH>?<QUERY\_STRING>' -d '<BODY>'

• JSON ( JavaScript Object Notation )  $\leftarrow\,$  the standard format used by NoSQL

```
curl -XGET 'http://localhost:9200/_count?pretty' -d '
{
    "query": {
        "match_all": {}
    }
}
```

• Java API, Java REST client, JavaScript API, PHP API, Python API, Perl API...

# Indexing a document



- Store a document in an index so that it can be retrieved and queried
- Like the INSERT keyword in SQL

## Retrieving documents

```
curl -XGET 'localhost:9200/test/product/1?pretty'
{
    "_index" : "test",
    "_type" : "product",
    "_id" : "1",
    "_version" : 2,
    "exists" : true, "_source" : {"category": "electronics", "price":
129.99, "name": "ipod"}
}
```

- Using GET method to retrieve document
- We can retrieve a specific document if we happen to know its id

# Performing Queries

 Using the q=<query> form performs a full-text search by parsing the query string value

```
curl -XGET 'localhost:9200/test/product/_search?
q="ipod"&format=yaml'
took: 104
timed_out: false
_shards:
  total: 1
  successful: 1
  failed: 0
hits:
  total: 1
  max_score: 0.15342641
  hits:
  - index: "test"
    _type: "product"
    _id: "1"
    _score: 0.15342641
    _source:
      category: "electronics"
      price: 129.99
      name: "ipod"
```

Query with *query DSL*, which is specified using a JSON request body

```
GET /megacorp/employee/_search
{
    "query" : {
        "match" : {
            "last_name" : "Smith"
        }
    }
}
```

# Query DSL – Combining Filters



# Query DSL – Nesting Boolean Queries



```
{ "term" : { "productID" : "KDKE-B-9947-#kL5" }}, ()
{ "bool" : { 🕗
  "must" : [
    { "term" : {"productID" : "JODL-X-1937-#pV7"}}, 
    { "term" : {"price" : 30}} ④
}}
```

# Elasticsearch-Logstash-Kibana

### Kibana

- Search, view, and interact with data stored in Elasticsearch indices
- Execute queries on data & visualize results in charts, tables, and maps
- Add/remove widgets
- Share/Save/Load dashboards
- Open Source: Apache License 2.0



|                                 | Visualize Dashboard Settings   |  |  |  |  |  |
|---------------------------------|--|--|--|--|--|--|
| Indices Advanced Objects Status | About  |  |  |  |  |  |
| Index Patterns                  |  |  |  |  |  |  |
| ★ mail-vpn-log-*                | Configure an index pattern   |  |  |  |  |  |
| dailystats-*                    | In order to use Kibana you must configure at least one index pattern. Index patterns are used to identify the Elasticsearch index to run search and analytics against. They are also used to configure fields. |  |  |  |  |  |
| dailystats2-*                   |  |  |  |  |  |  |
| msgstats_*                      |  |  |  |  |  |  |
| msgtrk_*                        | Use event times to create index names [DEPRECATED]   |  |  |  |  |  |
| nswaf2_event-*                  | Index name or pattern  |  |  |  |  |  |
| nswaf_appfw-*                   | Patterns allow you to define dynamic index names using * as a wildcard. Example: logstash-*  |  |  |  |  |  |
| nswaf_event-*                   | logstash-*   |  |  |  |  |  |
| sslvpn-access-*                 |  |  |  |  |  |  |
| sslvpn-loginfail-*              | Do not expand index pattern when searching (Not recommended)   |  |  |  |  |  |
| sslvpn-webrequest-*             | By default, searches against any time-based index pattern that contains a wildcard will automatically be expanded to query only the indices that contain data within the currently selected time range.        |  |  |  |  |  |
|                                 | Searching against the index pattern logstash-* will actually query elasticsearch for the specific matching indices (e.g. logstash-2015.12.21) that fall within the current time range.                         |  |  |  |  |  |

Unable to fetch mapping. Do you have indices matching the pattern?

#### Dashboard Settings

### Create a new visualization

KIDANA Discover Visualize



|            | Area chart         | Great for stacked timelines in which the total of all series is more important than comparing any two or more series. Less useful for assessing the relative change of unrelated data points as changes in a series lower down the stack will have a difficult to gauge effect on the series above it. |
|------------|--------------------|--|
| ⊞          | Data table         | The data table provides a detailed breakdown, in tabular format, of the results of a composed aggregation. Tip, a data table is available from many other charts by clicking grey bar at the bottom of the chart.  |
| ~          | Line chart         | Often the best chart for high density time series. Great for comparing one series to another. Be careful with sparse sets as the connection between points can<br>be misleading.   |
|            | Markdown widget    | Useful for displaying explanations or instructions for dashboards.   |
| Ħ          | Metric             | One big number for all of your one big number needs. Perfect for showing a count of hits, or the exact average a numeric field.  |
| ¢          | Pie chart          | Pie charts are ideal for displaying the parts of some whole. For example, sales percentages by department. Pro Tip: Pie charts are best used sparingly, and with no more than 7 slices per pie.  |
| •          | Tile map           | Your source for geographic maps. Requires an elasticsearch geo_point field. More specifically, a field that is mapped as type:geo_point with latitude and longitude coordinates.   |
| 0          | Timeseries         | Greate timeseries charts using the timelion expression language. Perfect for computing and combining timeseries set with functions suchs as derivatives and moving averages  |
| <u>lad</u> | Vertical bar chart | The goto chart for oh-so-many needs. Great for time and non-time data. Stacked or grouped, exact numbers or percentages. If you are not sure which chart you need, you could do worse than to start here.  |

# ELK use cases





### User cases

### Elasticsearch, Logstash, and Kibana allow for real-time

eries a i and internal sing ta is ception

Engineer

With the ELK stack, we log more than 30K messages and 100K documents four times every day from the Mars Rover to optimize our space missions.

"

Dan Isla, Data Scientist

verizo

Use Case Logging, Analytics Products Elasticsearch, Logstash

Use

Pro



Use Case Search, Logging, Analytics Products Elasticsearch, Logstash, Kibana

Use Case Search, L Products Elasticse

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### Cisco Talos Security Intelligence and Research Group: Hunting for Hackers



# Cisco Talos use ELK to analyze...

- Sandbox data cluster
  - Dynamic malware analysis reports
    - Search for related pattern, malewares
  - ES stats
    - I0 nodes
    - 3 T B
    - 100k reports/day
    - ~8 months of data
- Honeypot cluster
  - Collect attackers' attempt
    - { Account, password } pair
    - Executed commands
    - url of download files
    - Suspicious command center for report back

### Yale's {elastic}SEARCH – The Search for Cancer's Causes and Cures



- With Next generation sequencing technology, the lab can process 8 million patients specimens yearly
- How to interpret this amount of data → what software can be used



# NYC restaurants inspection @ELK

| kibana   | Discover Vi     | sualize Dashboard  | Settings        |                               |                | Ø January 1st 2016, 18:13:05.690 to   | ) April 1st 2016, 1                                | 18:13:0   |
|--|-----------------|--|-----------------|-------------------------------|----------------|---|--|-----------|
| DOHMH: Restaurant  |                 |  |                 |                               |                | Q 🔁 🗎   | e c 🤄  |           |
| <>> DOHMH: Description *   |                 |  | € ×             | DOHMH: Inspections and Flag   | ıs (vs time)   |   |  | <b>SP</b> |
| NYC Restaurant Inspect<br>Dashboards<br>• Overview<br>• Restaurant Metrics | ion             |  | # of Violations | 200 -                         | 2016-01-24     | 2016-02-07 2016-02-21 2016-03-06 2016-03-20   | <ul> <li>Not Critical</li> <li>Critical</li> </ul> | 1         |
| Data Source: https://data.cityof   | fnewyork.us/    |  |                 |                               |                | <b>^</b>  |  |           |
| DOHMH: Restaurant Revie  | w               |  | ø ×             | DOHMH: Violation Details      |                |   |  | <b>S</b>  |
| Dba: Descending ≑ Q  | Average Score ≑ | # of Violations \$   | <b>^</b>        |                               |                | 1 2 3 4 510 »   |  |           |
| PAPA FISH MARKET   | 115             | 3  | _               | Time 🚽                        | Violation_Code | Violation_Description   | Critical_Flag                                      | J         |
| HELEN'S KITCHEN  | 108             | 4  | •               | March 19th 2016, 08:00:00.000 | 06F            | Wiping cloths soiled or not stored in sanitizing solution.  | Critical   |           |
| EAST BROADWAY CAFE<br>DABRONX PIZZA  | 98<br>94        | 3  |                 | March 19th 2016, 08:00:00.000 | 08C            | Pesticide use not in accordance with label or applicable laws. Prohibited chemical used/stored.<br>Open bait station used.  | Not Critical                                       |           |
| DOHMH: Violation Code Di   | istribution     |  | # × ,           | March 19th 2016, 08:00:00.000 |                |   | Not Applicable                                     | le        |
|  |                 | > 10F<br>08A<br>06C  |                 | March 18th 2016, 08:00:00.000 | 02H            | Food not cooled by an approved method whereby the internal product temperature is reduced from 140° F to 70° F or less within 2 hours, and from 70° F to 41° F or less within 4 additional hours. | Critical   |           |
|  |                 | <ul> <li>04L</li> <li>06D</li> <li>10B</li> </ul>              | •               | March 18th 2016, 08:00:00.000 | 04H            | Raw, cooked or prepared food is adulterated, contaminated, cross-contaminated, or not discarded in accordance with HACCP plan.  | Critical   |           |
|  |                 | <ul> <li>02G</li> <li>02B</li> </ul>                           | •               | March 18th 2016, 08:00:00.000 | 04L            | Evidence of mice or live mice present in facility's food and/or non-food areas.   | Critical   |           |
|  |                 | <ul> <li>04N</li> <li>06E</li> <li>04A</li> <li>06E</li> </ul> | •               | March 18th 2016, 08:00:00.000 | 08A            | Facility not vermin proof. Harborage or conditions conducive to attracting vermin to the<br>premises and/or allowing vermin to exist.   | Not Critical                                       |           |
|  | ^               | <ul> <li>06F</li> <li>04H</li> </ul>                           |                 | March 18th 2016, 08:00:00.000 | 10F            | Non-food contact surface improperly constructed. Unacceptable material used. Non-food<br>contact surface or equipment improperly maintained and/or not properly sealed, raised, spaced            | Not Critical                                       |           |